After completing a FCWNX migration, DataConduIT will not retrieve cardholders

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Symptom

DataConduIT will not let you retrieve cardholders after performing a migration from FCWNX. The issue is that the migration script alters the DDFLD table as part of the migration, and sets the wrong value for FLDTYPE (Field Type) for the PERSONID (EMP.ID) field.

Resolution

Execute the following sql statement:

UPDATE [dbo].[DDFLD] SET [FLDTYPE] = 2 WHERE ID = 6 and NAME like 'PERSONID'

Once done, restart the DataConduIT service.

Applies To

OnGuard all versions

Additional Information