

Cannot import new badge layout into BadgeDesigner

Last Modified on 10/06/2022 4:21 am EDT

Symptom

Using Windows 2008 64-bit Server, cannot import new badge layout into BadgeDesigner. After selecting the badge layout file and clicking [OK], the following error shows:

```
Error during import badge layout.  
File not found [Code=4e2e]
```

Resolution

Place the badge layout files directly in the **C:\Program Files\OnGuard** folder, and then import them again from the OnGuard folder.

Applies To

OnGuard 2010 (6.4.500)
Windows Server 2008

Additional Information

Refer to DevTrack OG-22092.
