

"The application has failed to start because its side-by-side configuration is incorrect."

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Symptom

The following error shows when launching System Administration:

The application has failed to start because its Previous Keywords sideNext Keyword-Previous Keyword byNext Keyword-Previous Keywords sideNext Keyword configuration is incorrect. Please see the application event log or use the command-line sxstrace.exe tool for more detail.

Resolution

Reinstall C++.

The file is located in the OnGuard Installation DVD, \Temp\VCPP9Runtime.

Applies To

OnGuard (All versions)

Additional Information
