Add-On for Commend GE 300/GE 800 did not install new intercom type

Symptom

After running Add-On for Commend GE300/GE800 intercom, there are no new GE300/GE800 intercom types installed. Only GE200 intercom type is available for GE intercom.

Resolution

Customer has GE200/GE700 intercom already installed. This product interferes with the GE300/GE800 intercom installation.

Manually enter a new panel type to the table PANELTYPE for GE300/GE800:

PANELTYPEID: 231

NAME: Commend GE300/GE800

LNL_GUID: {159CC068-8C72-44BC-8AA0-177B6F11EC01}

PANELCLASS: 3

UI_TYPE: 0

Applies To

OnGuard (All versions)
SQL Server (All versions)

Additional Information