How do I apply the new Universal I/O Module Firmware to previous versions of OnGuard?

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Question

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Answer

In OnGuard 6.4.500 Hot Fix 2, the firmware file name for the Universal I/O boards has been changed to **UTC_IO.bin**.

In previous versions of OnGuard, a firmware download would look for the file**LNL1XXX_2.bin** (where XXX refers to the controller model).

In a situation where an older version of OnGuard is being used with the latest firmware, the file name must be changed to match the type of panel requiring the download.

The following Hot Fixes include support for the new UTC IO module firmware download, and would not require the file name change described above:

- 6.4.500 HF1.4 and later
- 6.3.249 HF2.8 and later
- 6.1.222 HF3.7 and later

Applies To

OnGuard 2010 Technology Update (6.4.500 TU)

Additional Information