Does an full download need to be completed in an Enterprise system after an upgrade?

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Question

Does a full download need to be executed in an Enterprise system after an upgrade?

Answer

- Upgrades from pre-6.0 to 6.0 or later require a full download after the upgrade (due to the list builder re-ID changes in 6.0).
- Upgrades from 6.0 to 6.1 or later require a full download after the upgrade (due to the visit event changes).
- Upgrades from 6.1 or later do NOT require a full download after the upgrade (assuming previous full downloads occurred).

Applies To

OnGuard (All versions)

Additional Information