

Web Video Viewer error: Inl.og combo box is not an element

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Symptom

In The Web Video Viewer, attempts to open cameras give the error "Inl.og combo box is not an element" even after the Web Application Config Utility has been run.

Resolution

1. Open preferences.js
2. Find the entry: "var g_Inl_use_http_video = true;" and change it to: "var g_Inl_use_http_video = false;"

This change will allow the WebVideoViewer to use HTTP for video streaming (as opposed to DCOM+TCP/UDP).

Applies To

OnGuard, All versions

Additional Information
