

Universal IO Module Firmware

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Symptom

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Resolution

In the latest OnGuard release 6.4.500 HF2, the firmware file name for the universal IO boards has been changed to "UTC_IO.bin".

In previous versions of OnGuard a firmware download would look for the files: "LNL1XXX_2.bin" (where XXX refers to the controller model).

In a situation where an older version of OnGuard was being used with the latest firmware, the file name would need to be changed to match the type of panel requiring the download.

The following Hot Fixes include support for the new UTC IO module firmware download, and would not require the operation shown above.

6.4.500 HF1.4 and above

6.3.249 HF2.8 and above

6.1.222 HF3.7 and above

Applies To

OnGuard 2010 Technology Update (6.4.500 TU)

Additional Information
