

# Configuring Bioscrypt 4G devices for Capture

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## Procedure Steps

When using Bioscrypt 4G devices to capture fingerprints with an OnGuard release earlier than 6.4.500 Hot Fix 2.4, there is a property that must be configured correctly. **4G Device** must be in **TEM** mode for enrollment as well as verification. To configure this property, use **Bioscrypt SecureAdmin Client**. After selecting the specific device in Device Network, go to the **Biometrics** tab and make sure **Device Mode** is set to **Verify** and **Template Type** is set to **1:1 TEM**. If the template type is not configured correctly, attempts to capture fingerprints will result in a crash. This is applicable to any 4G device supported by OnGuard regardless of the sensor type (U1, S) or firmware version.

With OnGuard 6.4.500 Hot Fix 2.4 and later, OnGuard sets this property automatically, so these manual steps are not required.

## Applies To

OnGuard 2010 Technology Update (6.4.500 TU)

## Additional Information

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