

Error during installation of SQL Server 2008: "The registry key SYSTEM\CurrentControlSet\Services\RsFx0103\Instances is missing."

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Symptom

You might encounter the following error during installation of SQL Server 2008:

"The registry key SYSTEM\CurrentControlSet\Services\RsFx0103\InstancesShares is missing."

Resolution

To resolve the error, perform these steps:

Important: Always back up the registry before making changes. Refer to microsoft.com on how to do a registry backup.

1. Launch Registry Editor.
2. Navigate to the following registry key:
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\RsFx0103
3. Right-click on **RsFx0103**, and then select **New > Key**.
4. Name the new key **InstancesShares**.
5. Perform a clean uninstall of the failed installation of SQL Server 2008. Follow the instructions located in article [1506](#), *How to perform a clean uninstall of Microsoft SQL Server*, for more information.
6. Retry the installation.

The installation should pass the previous point of failure.

Applies To

OnGuard 2009 (6.3.249) or later
Microsoft SQL Server 2008

Additional Information

None
