How to force a ScanShell 800 to perform a calibration

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Procedure Steps

1) On the computer where the ScanShell 800 is connected, navigate to the following folder.

In Windows XP or Windows Server 2003:
C:\Documents and Settings\All Users\Application Data\Card Scanning Solutions

In Windows Vista, Windows 7 or Windows Server 2008:
C:\ProgramData\Card Scanning Solutions

2) Rename folder **ScanShell800** to **ScanShell800old**.

The next time a scan is attempted, the **ScanShell800** folder will be recreated, and the ScanShell 800 will require calibration.

Applies To

OnGuard (All versions)
Microsoft Windows (All versions)

Additional Information