Visitor Management: E-mails Do Not Have the Scheduled Time or Visit Key if the Event Was Created in System Administration, ID CredentialCenter, or Visitor Management (DE1580)

Problem Overview

Visitor Management: E-mails Do Not Have the Scheduled Time or Visit Key if the Event Was Created in System Administration, ID CredentialCenter, or Visitor Management (DE1580)

Detailed Description

When an event has been created in System Administration, ID CredentialCenter, or Visitor Management, the notification e-mail does not have the scheduled time or visit key. Visit events should be scheduled in Visitor Management Host or Front Desk.

Applies To

OnGuard 2009 (6.3.249) or later

Additional Information

None