Change in 10 Print Slap Record Format (OG-13658)

Problem Overview

Change in 10 Print Slap Record Format (OG-13658)

Detailed Description

The 10 Print Slap capture and license have been renamed OpenCapture. Sagem-Morpho templates are now captured for use with Lenel bioCLASS readers. 10 Print Slap records are now stored in an optimized format in the database. The record only allocates the amount of space necessary for the fingerprint; the record is optimized so that it does not save space for all fingerprints if only one is captured. **Any existing 10 Print Slap records must be deleted and re-captured following the upgrade to OnGuard 2010 in order to maintain use of this feature.** If existing 10 Print Slap records are not re-captured, Database Setup may fail, and a database error will be received when viewing a cardholder record that has not been updated.

Applies To

OnGuard 2008 (6.0.148) or later

Additional Information

None