Database downloads continuously to access panel with downstream reader configured for elevator floor tracking

Symptom

When you download the database to an access panel with a downstream reader that is configured for elevator floor tracking, you may find that the database download repeats again, and never completes.

Resolution

To resolve the issue, ensure that the appropriate LNL-1100 input control module is associated with the reader that is configured for elevator floor tracking.

This is done in System Administration in the Elevator Hardware tab of the Readers folder.

The next time the database is downloaded to the access panel, the download should complete successfully.

Applies To

OnGuard 2009 (6.3.249) or later

Additional Information

None