Area Access Manager (Browser-based Client) Returns a Server Error for a Cardholder if a Field is Added to the Cardholder Form (OG-19281/20123)

Problem Overview

Area Access Manager (Browser-based Client) Returns a Server Error for a Cardholder if a Field is Added to the Cardholder Form (OG-19281/20123)

Detailed Description

Area Access Manager (Browser-based Client) will return the following server error for a cardholder if a field is added to the Cardholder form:

"A server error has occurred. Please see your system administrator."

When a form is updated, IIS must be restarted along with the LS Application Server. If you receive this error, restart IIS and the LS Application Server.

Applies To

OnGuard 2010 (6.4.xxx)

Additional Information

None