WMI errors in the Windows Application log during OnGuard installation

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Symptom

The following errors may be observed in the Windows Event Viewer in the Application log:

Event ID 24
Microsoft-Windows-WMI

Event provider LnlSoftwareEventProvider attempted to register query "select * from __InstanceOperationEvent where TargetInstance ISA "Lnl_Badge"" whose target class "Lnl_Badge" in //./ROOT/OnGuard namespace does not exist. The query will be ignored.

Event provider LnlSoftwareEventProvider attempted to register query "select * from __InstanceOperationEvent where TargetInstance ISA "Lnl_Person"" whose target class "Lnl_Person" in //./ROOT/OnGuard namespace does not exist. The query will be ignored.

Event provider attempted to register query "select * from __InstanceOperationEvent where TargetInstance ISA "Lnl_Badge"" whose target class "Lnl_Badge" in //./ROOT/OnGuard namespace does not exist. The query will be ignored.

Event provider attempted to register query "select * from __InstanceOperationEvent where TargetInstance ISA "Lnl_Person"" whose target class "Lnl_Person" in //./ROOT/OnGuard namespace does not exist. The query will be ignored.

Resolution

These error messages are harmless to the OnGuard installation and can safely be ignored.

The errors occur in some installation environments because OnGuard must first register the appropriate WMI queries even if the objects don't yet exist.

Applies To

Windows XP
Windows Server 2003
OnGuard (All versions)

Additional Information

None