Internet Explorer error with localized browser-based applications

Symptom

The exact error message will differ depending on your localized language. It will contain 'Lnl_PFx_Locale.locales[...].name' and state that the object is empty or null.

Resolution

This error indicates that default locale of the browser or operating system was not installed with a language pack. To fix this problem, copy the following files from the English folder to your localized folder and add the locale code to the **locales.xml** file:

Note: This example is for Dutch and may differ according to your localized language:

1) Copy the contents of **C:/Inetpub/wwwroot/Lnl.OG.Web/Locale/en** to **C:/Inetpub/wwwroot/Lnl.OG.Web/Locale/nl**.

2) Copy the contents of **C:/Inetpub/wwwroot/Lnl.OG.Web/Extensions/Locale/en** to **C:/Inetpub/wwwroot/Lnl.OG.Web/Extensions/Locale/nl**.

3) Add the following line to the **C:/Inetpub/wwwroot/Lnl.OG.Web/Locale/locales.xml** file:
<locale code="nl">Dutch</locale>

Applies To

OnGuard (All versions)
Language Packs
Browser-based applications

Additional Information

None