Installation of SQL Server 2005 appears to hang at "Setting File Security" step

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Symptom

During installation of SQL Server 2005 or SQL Server 2005 Express, the installation may appear to hang at a step labeled as "Setting file security" in the installer window.

Installation may complete, but may take up to 24 hours or more to do so.

Resolution

Microsoft has confirmed that this is a problem in the SQL Server 2005 products listed in this article.

Microsoft has published a Knowledge Base article for this issue. The article can be found at the address below. Please reference this article for more information and steps to work around the issue. http://support.microsoft.com/kb/910070

The Microsoft Knowledge Base article references two methods as workarounds. Method 1 has been used with favorable results in situations where time is limited. However, method 1 will not succeed when you are installing a SQL Server failover cluster.

Applies To

SQL Server 2005 SQL Server 2005 Express

Additional Information

None