

# Oracle ORA-00904 error

Last Modified on 10/06/2022 4:19 am EDT

## Symptom

Oracle ORA-00904 Error Invalid identifier

After upgrading to OnGuard 5.12.012 with Oracle 10g, an ORA-00904 error may occur during a cardholder search in System Administration. The cardholders returned in the search are missing information and only cardholder photos appear.

## Resolution

This error occurs due to the presence of a default user in the Oracle database, called "Scott."

To prevent this error from occurring, delete the Scott user and all schemas owned by Scott from the database.

## Applies To

OnGuard 2006 (5.12.012)

Oracle 10g

## Additional Information

None

---