

# C++ Runtime Error due to incorrect date/time

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## Symptom

"Runtime Error! Program: C:\Program Files\OnGuard\SystemAdministration.exe abnormal program termination" error occurs while using System Administration.

## Resolution

1) Verify the date and time is correct on the Communication Server and the database server.

2) Restart the LS Communication Server service and any database services.

**Note:** There may be additional causes for this error. Please call Technical Support if you require further assistance.

## Applies To

OnGuard 2006 (5.12.110) and earlier

## Additional Information

This problem is resolved in OnGuard 2008 (6.0.148).

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