SkyPoint ver 1.1 Message Queuing not reaching Client

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Symptom

Event is activated but not through to the Base/Clients. - Private Queue not functioning - Delete and Recreate - Log off/on client check for function Check Event Viewer to see if Client is subscribing (under Message Queing open individual message and look under "Body" tab, this will display the script of the message.

Resolution

If the entry has the following listed - TCP:::1, pause Outgoing connectionon the Client system. Go to Device Management for the NIC under Properties, if IPv6 has been disabled Re-enable do this for both Base Server and Client machines. Log into Client and again check messages - Direct/TCPXXX.XXX.XXX.XXX (with the X's being the client IP should be seen. At this point Right Click and Unpause the Outgoing queue. Test with new event.

Applies To

SkyPoint ver 1.1

Additional Information