

# LDVR Display Screen bad Image

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## Symptom

LDVR has a horizontal split screen with video blanking in the middle of the screen.

## Resolution

LDVR had an incorrect format entered in the firmware load. There are two formats to chose for the display type: NTSC or PAL. If a camera is configured in System Administration as a different type than was selected in the firmware installation, the screen will show this type of distortion.

## Applies To

LDVR 7.21

OnGuard (All versions)

## Additional Information

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