Having too many NetDVMS video windows open in any OnGuard application can cause issues launching dialogs

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Symptom

When too many NetDVMS video windows are open at the same time in one process ("too many" varies based on the processing power of the system), launching dialogs from video player menus can take a long time. This does not occur for all dialogs, but does occur for many of them.

Resolution

To force the dialog to appear, press the ALT button. The dialog should appear almost immediately.

Applies To

SkyPoint NetDVMS

Additional Information

None