

# Spsservn.exe Service Stops or Closes Unexpectedly When More Than 20 TB of Storage is in Use (OG-19312)

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## Problem Overview

Spsservn.exe Service Stops or Closes Unexpectedly When More Than 20 TB of Storage is in Use (OG-19312)

## Detailed Description

A maximum storage capacity of 20 TB is recommended for LDVR. Larger storage sizes may cause the spsservn.exe service to use a high amount of memory, causing it to eventually stop or close unexpectedly.

## Applies To

OnGuard 2010 (6.4.500)

## Additional Information

None

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