

# How to upgrade an LDVR GO! system

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## Procedure Steps

- 1) Stop all LDVR and OnGuard services on the digital video recorder.
- 2) Start the installer (**setup.exe**) for the new LDVR firmware.
- 3) The setup utility will first uninstall the old LDVR firmware, then prompt to reboot the computer. Click [OK] to reboot.
- 4) After the computer reboots, start the installer (**setup.exe**) for the new LDVR firmware again, to resume the installation.
- 5) When prompted for the storage location, click [Next].
- 6) Select the appropriate recording format (NTSC or PAL) and click [Next].
- 7) The Windows Security Utility is displayed. Click [Agree] after reading the disclaimer notice for the Lenel Windows Security Utility.
- 8) Click [OK] after reading the warning about changing system settings.
- 9) Click [Apply] to apply the required actions.
- 10) Click [OK] after reading the confirmation message.
- 11) To exit the Windows Security Utility, click [Close].
- 12) Click [OK] after reading the reminder message.
- 13) Select the storage drives that will be used and click [Add]. When finished adding drives, click [OK].
- 14) To exit the installation utility, click [Finish].
- 15) When prompted to reboot the computer, click [Yes].
- 16) After the computer reboots, stop all OnGuard services on the digital video recorder.
- 17) Insert the OnGuard disc into a computer running the Windows operating system.
- 18) Start the installer (**setup.exe**) located in the root of the OnGuard disc.

- 19) You may be asked to install Microsoft .NET Framework 3.5. Click [Install] to begin installation. Microsoft .NET Framework 3.5 must be installed for some OnGuard features to work correctly.
- 20) If you agree to the terms of the Software License Agreement, select **I accept the terms in the license agreement**, then click [Next].
- 21) If the hardware incompatibility detection window opens, select **use configured DSN** and click [Verify].
- 22) When prompted for a login ID, enter **SA** or **Lenel**, then **enter** the appropriate password for the user selected.
- 23) Click [Install]. You will be asked to stop the Windows Management Instrumentation (WMI) service. If you confirm, any other services dependent on the WMI service will also be stopped.
- 24) When installation completes, the Windows Security Utility launches. Follow steps 7-12 to navigate through the Windows Security Utility. Reboot the computer if prompted.
- 25) Start License Administration and log in with the default username and password.
- 26) Click **Install New License**.
- 27) Browse to the license for the new version of OnGuard, then click [Next].
- 28) After viewing the details of the license, scroll to the bottom of the screen and click [Next].
- 29) Agree to the terms of the license and click [Finish].
- 30) Start Database Setup and click [Continue].
- 31) Choose the **Upgrade database** option, then click [Continue].
- 32) Click [Yes] to verify a backup of the database has been created.
- 33) To begin database setup, click [Execute].
- 34) If Web applications were being used on the computer prior to the upgrade, click [Yes] to run Form Translator after Database Setup completes.
- 35) Perform a download to the LDVR. If successful, your LDVR GO! system has been upgraded.

## Applies To

LDVR (All versions)  
OnGuard (All versions)  
OnGuard GO! Series

# Additional Information

None

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