

# The LDVR intermittently fails to record due to HyperThreading

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## Symptom

The LDVR intermittently fails to record due to HyperThreading.

## Resolution

To disable hyperthreading:

- 1) Restart the computer. You must perform the next step before the operating system boot begins.
- 2) Enter LDVR BIOS as described [here](#)
- 3) After entering the BIOS, on the main page, select the Hyper-Threading option and press <Enter>.
- 4) Select DISABLE.
- 5) Save the changes and exit the BIOS.

## Applies To

LDVR (All versions)

## Additional Information

None

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