# "Error Reading System Options" displayed on login when using Oracle database

Last Modified on 10/06/2022 4:19 am EDT

### Symptom

"Error Reading System Options" displayed on login when using Oracle database

#### Resolution

When using an Oracle 10g database, the ODBC for Oracle Driver must be used when setting up the ODBC connection.

Additional errors and difficulties may arise as a result of using the Microsoft ODBC for Oracle driver. Therefore, the Microsoft ODBC for Oracle driver is not recommended or supported.

## **Applies To**

OnGuard 2006 (5.12.012) and newer Oracle 10g

#### Additional Information

None