

Error When Switching to Live Video after Viewing Recorded from Archive Server (OG-17598)

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Problem Overview

Error When Switching to Live Video after Viewing Recorded from Archive Server (OG-17598)

Detailed Description

When video is opened using the **Launch recorded video from > Archive Server** right-click menu item in Alarm Monitoring, the communication path becomes locked to the Archive Server and the player cannot be switched to live video. If you want to view live video, close the Video Player and launch live video.

Applies To

OnGuard 2009 (6.3.249) or later

Additional Information

None
