# Remote Monitor and Alarm Monitoring May Become De-synchronized (OG-19830)

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#### Problem Overview

Remote Monitor and Alarm Monitoring May Become De-synchronized (OG-19830)

## **Detailed Description**

Remote Monitor and Alarm Monitoring may become de-synchronized after Alarm Monitoring is restarted. For example, Video Quality Enhancement (VQE) settings made for the Remote Monitor channel are no longer available (selected) in the user interface after restarting Alarm Monitoring.

## **Applies To**

OnGuard 2010 (6.4.500)

#### Additional Information

None