

# How to determine the SQL Service Pack Level on SQL Server 2000 or MSDE

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## Procedure Steps

To determine which version of SQL Server 2000/MSDE the customer is running:

- 1) Open Control Panel and select **Add or Remove Programs**.
- 2) Select **Microsoft SQL Server** from the list.
- 3) Click the link: Click here for support information. You will see a build number such as 8.00.xxx or 8.00.xxxx.
  - If the build number ends in four digits the customer has Service Pack 4.
  - If the build number is 8.00.760 then they have Service Pack 3.
  - If the build number ends in any other 3 digit number then Service Pack 1 or Service Pack 2 are installed and will need to be upgraded.

**Note:** Please refer to the OnGuard release notes for the required SQL service pack version.

## Applies To

SQL Server 2000/MSDE

## Additional Information

For more information, refer to the Microsoft Knowledge Base article at:

<http://support.microsoft.com/kb/321185>.

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