

Database performance extremely slow using Oracle 10g

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Symptom

Database performance is extremely slow using Oracle 10g.

Resolution

If database performance is slow, consider the following:

- Ensure the proper Oracle patch set is installed on the Oracle database server.
- Ensure the proper ODBC driver and patch set are installed on . (Refer to the [Compatibility Charts](#).)
- In the Oracle ODBC Driver Configuration window, deselect **Enable Closing Cursors**. OnGuard versions 5.12.012 and later uses the Oracle ODBC driver to connect to the Oracle 9i or Oracle 10g database. The driver named **Microsoft ODBC for Oracle** is no longer supported with OnGuard versions 5.12.012 and later, running Oracle 9i.
- If you are using Oracle 10g, make sure that you install the Oracle patch for ODBC driver "P5699495_10203_winit".

Applies To

OnGuard 2006 (5.12.012) and later

Oracle 9i

Oracle 10g

Additional Information

None
