

After FCW NX to OnGuard migration, panels are not coming online

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Symptom

After using the FCWnx to OnGuard Migration tool, the panels are not coming online. In addition when examining the lenel error log you begin seeing the following error:

SCP NAK for panel xxx, Tag xxx, and Command 118 or Command 119

Resolution

The conversion tool converts the alarm inputs, but leaves the MaskTZ column null. The Mercury protocol has an issue with the NULL value for a timze field and generates the NAK error. In order to correct apply the following query in SQL:

```
Update alarminput set masktz=0 where masktz=null
```

Applies To

FCWnx to OnGuard migration tool

Additional Information

This will be fixed in a later iteration in Step 5 of the migration tool in 7.4 and 7.5.
