

Alarm monitor - " Cannot modify alarm state, client hosting does not have the services running or controller is offline or alarm is no longer in your facility."

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Symptom

Error:

"Cannot modify alarm state, client hosting does not have the services running or controller is offline or alarm is no longer in your facility."

This displays when trying to clear an alarm on a specific client.

Resolution

1. Verify Facilities.
2. Ensure the operator has permissions to view the facility where the alarm occurs.
3. Ensure that the Windows account has local Admin rights.

Applies To

FCWnx

Additional Information
