

# Readers Not Sending Information To Alarm Monitor (2RP and HID Weigand Readers)

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## Symptom

Readers are not sending information to the alarm monitor on 2RP board with HID readers Wiegand format.

## Resolution

1. HID uses 5 volt Data. Set the 2RP for 5 VDC.
2. If using an external power supply, connect (-) from the external power supply to Pin 2 (Common) on the 2RP board.

## Applies To

FCWnx

## Additional Information

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