Brand new BlueDiamond Mobile Ready Reader (MRR) is not displaying in the BlueDiamond Toolkit for provisioning

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Symptom

Brand new BlueDiamond Mobile Ready Reader (MRR) is not displaying in the BlueDiamond Toolkit for provisioning.

Resolution

BlueDiamond MRR are being shipped from the factory by default now with Bluetooth disabled. A BDC-ULK and BDC-BLUETOOTH license are required to enable this feature.

Applies To

BlueDiamond Mobile Ready Readers (LNL-R10320-05TB, LNL-R10325-05TB & LNL-R10330-05TB)