## Reporting and Dashboard Installation

Last Modified on 10/06/2022 4:18 am EDT

## Procedure Name

Reporting and dashboard installation

Procedure Steps

1. Go to License administrator:

http://<host name>:9999

for example:

## Check this parameter:

Reporting and Dashboards	false
OnGuard Advanced Reporting (SWG-OAR)	false

If they are gray - you may have problem with license.

In that case you must go to license administrator and return your license:

FLEXnet license150327 (active) (return) (update)

You should ask Lenel licenses team for new license with Reporting and Dashboards option switched ON. Contact to license team - sig@lenels2.com.

If from some reason new licenses will not be working properly please contact with

sig@lenels2.com to confirm that return procedure went right or to let them do return.

1. Run OnGuard installation and install OnGuard "Reports & Dashboards" on hard drive:

🕼 OnGuard 8.0 ENTERPRISE		×
Custom Setup Select the program features you want installed.		🍫 OnGuard
Click on an icon in the list below to change how a fe	ature is installe	ed. Feature Description
ID Allocation Service		Browser-based reporting tool
License System Server		
Replication Administration		
Universal Time Conversion U	Jtility	
Application Server		
OnGuard Reports & Dashbo	ards	
This feature will be instal	ied on local h eatures, will b	ard drive. e installed on local hard drive.
InstallShield X This feature will not be a	vailable.	
Product version: 8.0.458.0		

OnGuard Reports & dashboards will be installed on the hard drive must be on.

You must have at least 3 GB space on your hard drive.

1. Go to System Administrator > administration > system options > general system option

In Reporting and Dashboards Service Host enter <your machine> host name.

	cioneral meder optiona	100		
Log on authorization wa	aming			
None		$\sim$	Tex	xt
DataCondulT service -				
Generate software	events			
Monitoring				
Monitoring 3 🔹 Number of	days to save queued eve	ents		
Monitoring 3 Number of Specify monitor zon	days to save queued eve le assignments	ents		
Monitoring 3 P Number of Specify monitor zor inkage Server host	days to save queued eve le assignments	ents		
Monitoring 3	days to save queued eve le assignments	ents	Brow	/se
Monitoring 3  Number of Specify monitor zon inkage Server host	days to save queued eve le assignments	ents	Brow	/se
Monitoring 3 Provide Additional Mumber of a Specify monitor zor Linkage Server host Reporting and Dashboa	days to save queued eve le assignments ards Service Host	ents	Brow	/se

1. Provide username credential to run LS Reporting service. This user must have sysadmin database access rights. If the user is in the domain use domain/name format.

Remember: username is case sensitive.

Security Utility	Service Log On
Configuration Editor	Provide the logon credentials for the Windows user account that will run the services listed below
System License	User name:
<ul> <li>Service Log On</li> </ul>	u Password:
Database Installation	Confirm password:
Database Setup	
LS Message Broker Service	Selected service(s) will run under the specified Windows user account: Is Reporting
OnGuard Reports & Dashboards Database	
OnGuard Reports & Dashboards	Services that are cleared will run under the Local System account.

1. Run Setup Assistance – Remember all elements must be green:

- Welcome
- Security Utility
- Configuration Editor
- System License
- 🗸 Service Log On
- Database Installation
- Database Setup
- LS Message Broker Service
- OnGuard Reports & Dashboards Database
- OnGuard Reports & Dashboards
- 🗸 Service Startup
- ➡ Finished

1. You should have:

- folder created and

LS Reporting – service running

🖃 🗑 AccessControl\_ReportsConfig

And especially LNL\_CFG table

-	<b>⊞</b> db	o.LNL_CFG
	+	Columns
	+	Keys
	+	Constraints
	+	Triggers
	+	Indexes
	+	Statistics

2.

1. <u>We are recommending restart server.</u>

https://<your on guard server name>:8080/#/my-console

For example:

## <u>8:8080/#/my-console</u>

You should see reports icon.

Reports	

If after this operation you can't see green tick next to "Reports&Dasboards"



1. Go to java.exe process and end task:



Before you do this please ask VAR if he running any other application using java.

- 1. Restart: LSReporting service,
- 2. Now one more time run setup assistant,
- 3. Now system assistant should run all necessary services and processes,
- 4. You may restart computer if this possible.
- 5. <u>If after all this operation you cannot run "Reports and Dashboards" option, please collect logs</u> <u>from:</u>

C:\ProgramData\Lnl\logs

The most important are:

- 1. LenelReports,
- 2. LenelError,
- 3. OpenAccessLoginManager.

And JReports logs from:

C:\Program Files\JReport\Server\logs

Please send this information to our DEV Team.

Additional information you can find in OnGuard 8 Installation Guide from 103 page and

https://leniki.lenel.com/wiki/Reports\_Troubleshooting

Applies to

Additional Information

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