How to perform OpenAccess captures through NGINX for additional troubleshooting

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Capture information (puts/gets) sent to the OpenAccess service using NGINX for further troubleshooting.

Procedure Steps

Edit **C:\ProgramData\Lnl\nginx\conf\nginx.conf** as follows:

1. Locate the **http {** section and delete the **#** signs from the first 4 lines.
2. Add a **#** sign to the **access_log off;** line as shown below.
3. Save the file and then stop/start the LS Web Service service.
4.

The modified section of the nginx.conf file should now look like this:

```
http {
    include      mime.types;
    default_type  application/octet-stream;

    #log_format  main  '$remote_addr - $remote_user [$time_local] "$request" '
    #               '$status $body_bytes_sent "$http_referer" '
    #               '"$http_user_agent" "$http_x_forwarded_for"';

    #access_log  logs/access.log  main;
    #access_log off;
```

An **access.log** file is now created, which you can review for troubleshooting purposes. The default location for the log file is the **C:\ProgramData\Lnl\nginx\logs** folder.

Applies To

OnGuard 7.3 and later

Additional Information

You should check the file size periodically to ensure it remains manageable.