

# No Video In Mobile Monitoring

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## Symptom

Black video or no video in Mobile Monitoring and KB 3115 did not resolve the issue.

## Resolution

Apply the registry changes located at \\lenel-filesvr.utccgl.com\techsupport\MoMo

## Applies To

LNVR (All Versions)

Mobile Monitoring (All Versions)

## Additional Information

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