## Badge Deactivate Status greyed out on Regional Server

Last Modified on 10/06/2022 4:18 am EDT

## Symptom

Badge Deactivate Status in Cardholder Options is greyed out on a Regional Server, even when logged in as SA.

## Resolution

This setting can only be changed from the Master Server on an Enterprise system.

Applies To OnGuard (All Versions)

## Additional Information