# Error on page when trying to activate FlexNet using IE8

Last Modified on 10/06/2022 4:18 am EDT

### Symptom

When you select Activate for the FlexNet license, if using Internet Explorer 8, an error is shown on the page. The error details say **Cannot open an anonymous level security token in IE 8**.

#### Resolution

Change your dcom settings. Set them to Connect and Identify. If you can then activate the license, you can return the settings back to None and Impersonate.

## **Applies To**

OnGuard (All versions)

#### Additional Information