

Flexnet phone activation hangs with a "Please Wait" message

Last Modified on 10/06/2022 4:18 am EDT

Symptom

When trying to activate a Flexnet license by phone in License Administration, the screen hangs after clicking [Activate by Phone] and **Please Wait** shows.

Resolution

1. Restart the LS License Server.
2. Reopen License Administration and attempt to reactivate the license by phone. The activation should be successful.

Applies To

OnGuard (All versions)

Additional Information
