

# How to activate a FLEXnet license using MobileActivate (text message)

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## Procedure Steps

1. In License Administration, after installing the license file, click [View] under the **Installed Licenses** dropdown.
2. When the license is displayed, click **(activate)**.
3. In the next window, select Phone, then click [Activate].
4. Text the Activation ID, followed by a space, followed by the Activation Code, to **+1 585-673-7750**. The Activation ID and Activation Code can be in any of the following formats. Substitute the correct Activation ID and Activation Code for those shown below.

12345 ABCDEF-123456-ZYXWVU-987654

12345 ABCDEF123456ZYXWVU987654

12345 abcdef123456zyxwvu987654

5. After approximately 30 seconds, you will receive a text message from Lenel containing a Confirmation Code.
6. Enter the received Confirmation Code into the **Confirmation Code** field in License Administration. Then click [Next].

At this point, your license should be successfully activated.

## Applies To

OnGuard (All Versions)

## Additional Information

The Activation ID and Activation Code can be in any of several different formats (with or without dashes, in uppercase or lowercase letters) as long as there is a space between the Activation ID and Activation Code.

If you need an additional example of this format, text **HELP** to **+1 585-673-7750**.

The MobileActivate service is available 24 hours a day, 7 days a week, and provides an alternative to calling Lenel Technical Support to activate the license by phone. It is currently available in 168 countries. For the complete list of countries, refer to article "International SMS Coverage for MobileActivate".

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