

License Activation pop up window does not open

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Symptom

When trying to activate a license by phone using License Administration, the License Activation pop-up window does not open.

To duplicate the issue:

1. Open License Administration.
2. Load the license.
3. Click [Activate by Phone].
4. The License Activation pop-up window does not open.

Resolution

In Internet Explorer:

1. Select **Tools > Internet Options > Security > Custom level** .
2. Scroll down to the Scripting section of the list.
3. Enable all Scripting options.

Applies To

OnGuard (All versions)

Additional Information
