

# What TCP ports need to be open to activate a software-based license (FLEXnet) online?

Last Modified on 10/06/2022 4:17 am EDT

## Question

What TCP ports need to be open to activate a software-based license (FLEXnet) online?

## Answer

TCP port 8888 must be open to the Internet on the computer where the software-based license is being activated.

If this TCP port is not open, the license can only be activated by calling Lenel Technical Support.

## Applies To

OnGuard (All Versions)

## Additional Information

Note that TCP port 8888 is required for online activation and deactivation. While TCP port 8888 does not need to be added as a firewall exception, this port should not be restricted or filtered.

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