## DataCondulT: the EventText property of Lnl\_SecurityEvent is not loaded

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## Symptom

The EventText property of Lnl\_SecurityEvent is always empty, but is expected to contain the event's associated text (or event parameter).

## Resolution

In order to retrieve an event's associated text, use the provided SerialNumber property to lookup the corresponding Lnl\_LoggedEvent, as follows:

SELECT \* FROM Lnl\_LoggedEvent WHERE SerialNumber = <value of SerialNumber property from received event>

The Lnl\_LoggedEvent also has an EventText property, and this contains the actual value of the associated text.

Applies To OnGuard (All versions)

## Additional Information

It is best to cache the event subtype definitions (Lnl\_EventSubtypeDefinition), and check the SupportParameters property to see if an event has a parameter before loading the corresponding Lnl\_LoggedEvent.