

How does the Communication Server process events to be written to the OnGuard database?

Last Modified on 10/06/2022 4:17 am EDT

Question

How does the Communication Server process events to be written to the OnGuard database?

Answer

Events to be written to the OnGuard database are buffered internally by the Communication Server. If the number of events received exceeds the number that can be written to the database, they are queued and processed on the basis of first in, first out order.

If there are events queued by the Communication Server, and the Communication Server is subsequently shut down, the events will be written to the following files:

- **LogEventThreadEvents.dat**
- **LogEventThreadEventText.dat**

On a computer running a 32-bit version of Windows, these files may be located either in the **%ProgramFiles%\OnGuard** directory, or the **%WINDIR%\System32** directory.

On a computer running a 64-bit version of Windows, these files may be located either in the **%ProgramFiles(x86)%\OnGuard** directory, or in the **%WINDIR%\SysWOW64** directory.

When the Communication Server is restarted, events from the files above are reloaded, queued, and processed in first in, first out order.

Applies To

OnGuard (All versions)

Additional Information

None
