

Unable to complete installation of OnGuard 7.4. Receiving multiple dll failed to register errors.

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Symptom

Unable to complete installation of OnGuard 7.4. Receiving errors stating that DLL's failed to register even after verifying that prerequisites are checked, UAC is set to never notify and running **setup.exe** as an administrator.

Resolution

Check and ensure that Microsoft Visual C++ 2015 Redistributable (x86) is installed. The 64-bit version might exist and may meet the pre-requisite validations but the 32-bit version is required for proper OnGuard installation.

Applies To

OnGuard 7.4

Additional Information

None
