How to create LS Certificate Store if missing from Certificates

Symptom

The LS Certificate Store was not created during OnGuard installation.

Resolution

To verify if the LS Certificate Store is present:
1. Press the Windows key + R to open the Run prompt. Alternatively, click **Start > Run**.
2. In the Run prompt, type MMC and then press [Enter].
3. In the Console, click **File** and then select **Add/Remove Snap-in**.
4. Select **Certificates** and then click [Add].
5. Select **Computer account** and then click [Next].
6. Select **Local computer** and then click [Finish].
7. Click [OK] to close the **Add or Remove Snap-ins** window.
8. Expand **Certificates** in the left column under **Console Root**.
9. Verify that **LS Certificate Store** is shown under **Logical Store Name**.

If **LS Certificate Store** is not shown:
1. Launch an elevated command prompt:

   - Click [Start].
   - Type **CMD**.
   - Right-click cmd.exe and select **Run as an administrator**.
   - At the command prompt, type **CD c:\program files (x86)\OnGuard\Certificates**.
   - Once in the Certificates directory, type **makecert.exe -ss "LS Certificate Store" -sr localmachine** .
   - Once complete, you should see "succeeded".
   - Confirm that the LS Certificate Store was created by following the steps above.

Applies To

OnGuard 7.0 through 7.4

Additional Information