License Administration does not use C:\Windows\acs.ini when using Citrix XenApp

Problem Overview

License Administration does not use C:\Windows\acs.ini when using Citrix XenApp

Detailed Description

By default, License Administration loads configuration data from ***C:\Windows\acs.ini***, and Configuration Editor saves changes to this file in this location.
When using OnGuard in a Citrix environment, License Administration creates a second acs.ini file in ***C:\Users\\Windows***. However, Configuration Editor continues to update the acs.ini file located in ***C:\Windows***. If changes are made to the acs.ini file in ***C:\Windows***, License Administration will not load these changes because it loads from the acs.ini file in ***C:\Users\\Windows***.

If changes to the acs.ini file are related to the License Server (for example, the license server machine), make sure the changes are made to the acs.ini files in both locations.

Applies To

OnGuard

Additional Information

DE10996