Which folders should I exclude from Anti-Virus Scanning on my Recorder?

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Question

Which folders should I exclude from Anti-Virus Scanning on my Recorder?

Answer

The folders you want to make exceptions for in the Anti-Virus software on a recorder:

All Storage Drives configured in the LNVR Admin Tool

Additionally, make exceptions for the following folders:

On 32-bit Operating System :

C:\ProgramData\Lenel
C:\ProgramData\Lnl
C:\Program Files\LNVSuite
C:\Program Files\Common Files\Lenel
C:\Program Files\Common Files\Lenel Shared * LNVR7 Only

On 64 bit-Operating System:

C:\ProgramData\Lenel
C:\ProgramData\Lnl
C:\Program Files (x86)\LNVSuite
C:\Program Files (x86)\Common Files\Lenel
C:\Program Files (x86)\Common Files\Lenel Shared * LNVR7 Only

On Server 2003 and Windows XP systems:

C:\Documents and Settings\Application Data\All Users\Lenel
C:\Documents and Settings\Application Data\All Users\Lnl
C:\Program Files\Lenel
C:\Program Files\Common Files\Lenel
C:\Program Files\Common Files\Lenel Shared * LNVR7 Only

Applies To

LNVR (All versions)

Additional Information

Note: All subfolders inside the above directories also need to excluded. Refer to your anti-viruses product manual to ensure the necessary exemptions are made